

# Administrative Assistant Syllabus

## Course Description

The program offers job training in basic and technical office skills, as well as a variety of general and specialized clerical duties required by every business. This includes, but not limited to typing, ten-key, computer hardware and software concepts, Microsoft Office suite, and good written, oral, telephone, and email communication skills. In addition, the program will teach students how to create and maintain organized files and records, learn good telephone habits, develop strong proofreading and editing skills for grammar and spelling, become competent in the use of basic business math, and acquire a basic knowledge of bookkeeping. The program also covers other key administrative assistant soft skills such as maintaining a positive attitude at work, time management, and business etiquette.

## Educational Objectives

This training program offers a practical, real-world, hands-on learning experience for those who are seeking to acquire the job skills required to become an administrative assistant. The role of an administrative assistant goes beyond the traditional stereotype of a secretary. These professionals may be responsible for managing calendars, taking meeting minutes, preparing travel arrangements and handling expense reports. The curriculum and materials are covered at a basic level. Students will learn basic administrative assistant skills by performing the actual hands-on, real-world, practical work they would encounter on the job.

## Length and Sequence/Frequency of Classes

The program is 306 clock hours: evenings Mon-Thurs, 4.5 hours per day, mornings Tues-Thurs 6 hours per day, 18 clock hours per week. Total length is 17 weeks (306 clock hours ÷ 18 clock hours per week) covering 119 calendar days and 4.0 months.

## Schedule of Total Charges for a Period of Attendance and Estimated Total Charges for Entire Program

The total charges for a period of attendance are based on the number of hours of student attendance times the average hourly estimated total tuition charge of \$19.61 ( $\$6,000 \div 306$  hours). The estimated total charges for the entire program are \$6,500, including tuition, registration \$100, books \$200, and supplies \$200.

## Methods of Instruction

### *Onsite Method of Instruction*

Onsite class sessions are conducted by a dedicated instructor at the school's four-classroom facility located in the central San Diego City area of Kearny Mesa. The site is located in a professionally maintained business park with sufficient student parking and special needs access. The inside of the school is configured in a modern, clean, and professional office setting with adequate heating and cooling systems, natural light, etc.

## Training Resources and Materials

The training program utilizes a combination proprietary and third-party training materials for both the onsite and online programs. The proprietary curriculum was developed and designed by the CPA owner, operator, and instructor with over fifty years of accounting and finance experience. The third-party educational materials were developed by Labyrinth Learning Publishing, Berkeley, California. For the past 25 years, Labyrinth has published a wide range of books and e-learning tools for community colleges, technical schools, and community education programs.

## **Administrative Assistant Syllabus - continued**

### **Program Syllabus-Sequential Outline of Subject Matter, Skills to be Learned**

*WEEK 1: STUDENT ORIENTATION, WORLD OF ADMIN ASSISTANT, KEYBOARDING, TYPING, COMPUTER CONCEPTS, HARDWARE, SOFTWARE, AND WINDOWS BASICS*

Student Orientation; School Disclosures; Student Rights; Career Goals; World of Administrative Assistant; Tools of Trade; Review Training Program Syllabus and Manual; Skills and Responsibilities of an Administrative Assistant; Mastering keyboarding and Typing Skills; basic organization skills; Key Computer System Components and Computer Terms; Hardware Components of the Computer; Software and Operating systems and Applications; User Files.

*WEEK 2: ORGANIZATION SKILLS AT WORK, WINDOWS PROGRAM AND FILE MANAGMENT*

Organization Skills at Work; The Windows operating system; Launching Windows Programs; Logging On; Sizing and Moving Windows; Running Multiple Programs; Switching Between Programs; Shutting Down Windows; Manage Files; Create and Use Folders; Rename Files and Folders; The Recycle Bin; Back Up Files.

*WEEK 3: WORKING WITH WORD BASICS, CREATING AND EDITING BUSINESS LETTERS*

Overview of Microsoft Word; How to Start Word and Work with Word's Ribbon interface; the Quick Access Toolbar and the Mini Toolbar; Open and Close Documents; Navigate Through Documents; Use Word's Help Feature; Exit Word. Business Letter Styles; Letter Formatting; Entering and Editing Text; Word Wrap; Text Selection; Drag and Drop; Undo and Redo; Copy and Move Text; Switch Between Documents; Save and Print Documents; AutoCorrect and Automatically Correct Common Errors.

*WEEK 4: CREATING A MEMORANDUM AND A PRESS RELEASE*

Create a Memorandum; Learn About Tabs; Insert and Format Dates; Insert Symbols; Automatic and Manual Page Breaks; Basic Proofreading Tools; Formatting Text; Format Painter; Find and Replace Text and Formats.

*WEEK 5: MICROSOFT WORD*

Complete multiple beginner, intermediate, and advanced Microsoft Word exercises.

*WEEK 6: TIME MANAGEMENT SKILLS, INTRODUCTION OF MICROSOFT EXCEL*

Time Management Skills at Work; Introduction to Microsoft Excel; How to Use and Launch Excel; How to Navigate an Excel Worksheet; Entering Text and Numbers into Cells; Difference Between Worksheets and Workbooks; How to Save Worksheets and Workbooks.

*WEEK 7: MICROSOFT EXCEL-EDITING, VIEWING, AND PRINTING WORKSHEETS*

Select Cells and Ranges; Edit a Worksheet; Replace and Delete Entries; Use Undo and Redo; Using AutoCorrect, AutoFill, and AutoComplete; Use Different Views Before Printing a Worksheet.

*WEEK 8: MICROSOFT EXCEL-WORKING WITH FORMULAS AND FUNCTIONS*

Formulas and Functions; Create and Modify Basic Formulas and Functions; AutoSum; Relative, Absolute, and Mixed Cell References; Copy Functions and Formulas; Display Cell formulas Rather Than Values.

*WEEK 9: MICROSOFT EXCEL*

Complete multiple beginner, intermediate, and advanced Microsoft Excel exercises.

## **Administrative Assistant Syllabus - continued**

### *WEEK 10: TELEPHONE SKILLS, MICROSOFT POWERPOINT-CREATING, PRESENTATIONS*

Telephone Skills at Work; Basics of PowerPoint; Navigating the PowerPoint Window; Inserting Text; Applying Themes; The PowerPoint Ribbon; Inserting Slides; Automated Bulleted List Feature; Create a Basic presentation; Appropriate Slide Layout; Present a Slide Show and Save.

### *WEEK 11: MICROSOFT POWERPOINT-DESIGNING THE PRESENTATION*

Presentation Design; Improve Consistency; Format and Organize Text; Add slides; Outline Panel; Practice Using Slide Sorter View; Create Outline in Word; Import to PowerPoint to Automate Slide Creation; Format Painter; Organize Slides by Sections; Page Set Up; Print Preview; Print Set Up; Output Formats.

### *WEEK 12: MICROSOFT POWERPOINT-CONTINUED*

Complete multiple beginner, intermediate, and advanced PowerPoint Presentation exercises.

### *WEEK 13: POSITIVE ATTITUDE AT WORK, BUSINESS MICROSOFT ACCESS-OVERVIEW*

Positive Attitude at Work; introduction to Access Database Program; Basics of Database Structure; Launch Access 2010; Elements of Access Welcome Window; Open Actual Database; Learning the Navigation Pane;

### *WEEK 14: MICROSOFT ACCESS-CONTINUED*

Practice Opening Database Objects; Navigating Within Objects and Closing Objects; Close, Save and Exit Access.

### *WEEK 15: MICROSOFT OUTLOOK*

Getting Started with Outlook; Outlook Email; Managing People in Outlook; Working with the Calendar; Tasks, Notes, and Integration.

### *WEEK 16 BUSINESS ETIQUETTE, VOCABULARY, SPELLING, BASIC ACCOUNTING & BOOKKEEPING*

Business Etiquette; Business Vocabulary; Business Spelling and Grammar; Introduction to Basic Accounting and Bookkeeping; Manual Accounting Practice Set; QuickBooks Practice Set.

### *WEEK 17: : COMPLETE PRACTICE SETS, PROGRAM REVIEW, COMPLETE MISSING WORK*